DATE: June 2, 2021

TO: Mayor and Members of the City Council

FROM: John R. Gillison, City Manager

INITIATED BY: Julie A. Sowles, Library Director
Cara Vera, Library Services Manager

SUBJECT: Consideration to Approve the Use of EBSCO to Provide Digital Full-Text Reference Database Content to the Rancho Cucamonga Public Library. (CITY)

RECOMMENDATION:
Staff recommends the City Council approve the use of EBSCO to provide digital full-text reference database content to the Rancho Cucamonga Public Library.

BACKGROUND:
EBSCO is a leading provider of research databases, e-journals, e-books, and discovery services to public libraries. EBSCO's digital proprietary database products offer an interactive, searchable platform that encompasses a wide variety of topics and disciplines of interest to Rancho Cucamonga Public Library users. Databases include MasterFILE (magazines, newspaper and journal articles), Academic Search Premier, Consumer Health Complete, Literary Reference Center, Learning Express Library (career, education, and test-taking support), Legal Information Center, Novelist (enhanced catalog and reader's advisory content), Small Business Complete, and others. Content within each database is accessible through a single search and results portal, creating an efficient and user-friendly experience.

ANALYSIS:
EBSCO provides library users with the opportunity to access extensive high-quality reference and research content both in the library and remotely. EBSCO includes subscriptions to a number of multidisciplinary databases covering a variety of publishers, publications, and formats. Their primary full-text reference database indexes over 2,000 general reference publications, 1,000 reference books, and over 502,000 photos, maps and flags. Exclusive access is included to several high-demand library resources including *Consumer Reports* and Nolo Press do-it-yourself legal books. Full-text results such as articles; book chapters; business, personal and legal forms; and videos may be emailed, printed, saved in an individual account, or shared with others. EBSCO offers a simultaneous use model with no limit to the number of users that can access the databases at one time.

One of EBSCO's unique offerings is Novelist Select which integrates with the Library's online public access catalog to provide cover images, professional reviews, and links to other recommended reading materials. The Library evaluated this enhanced catalog content against similar competitor products and found it to offer the best reader's advisory content through the

most seamless catalog integration, creating an ideal reader's advisory experience for Library users.

The Library worked with the Procurement Manger to complete a competitive quote process (Request for Quote), which included an evaluation of other public library reference database products. It was determined that no other company could provide similar content and resources within a comparable price range. Staff requests that the City Council accept EBSCO's quote to provide proprietary databases services to the Library.

Copies of all supporting documents are on file with the City Clerk and Procurement Offices.

FISCAL IMPACT:
The cost for EBSCO is budgeted for FY 2021-2022. The amount funded is not to exceed $28,080 for annual subscription costs. Funding for this service will come from Library Fund object 1290601-5200 Operations & Maintenance.

COUNCIL MISSION / VISION / GOAL(S) ADDRESSED:
Providing superior Library Services to residents contributes to a high quality of life in Rancho Cucamonga.

ATTACHMENTS:
None.