



**DATE:** September 17, 2024

**TO:** Mayor and Members of the City Council

**FROM:** John R. Gillison, City Manager

**INITIATED BY:** Shelly Munson, Director of Innovation and Technology  
Lilyan Villarreal, Deputy Director of Innovation and Technology  
Tanya Trieu-Bui, Management Analyst I

**SUBJECT:** Consideration to Approve Professional Services Agreements for Network Support from Triden Group and Sidepath Inc., not to Exceed the Amount of \$150,000. (CITY)

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**RECOMMENDATION:**

Staff recommends the City Council approve agreements with Triden Group and Sidepath Inc. to provide professional services for a one-year term with a not-to-exceed spending limit of \$150,000.

**BACKGROUND:**

The City Council has authorized multiple projects to replace and upgrade critical information technology infrastructure including the City's data network, data centers, and cybersecurity resources. The City's modern IT infrastructure runs on a combination of different operating systems and services that need to be continually maintained to ensure performance and security. To keep pace with the demands of these duties, DoIT enlists professional service partners who are certified to support the City's network and system components and are versed in the configuration and methodologies the City has implemented with the current infrastructure. These partners provide a critical resource to incrementally add services to our data centers as well as providing escalation with exigent patching and updates to address identified security vulnerabilities.

**ANALYSIS:**

Triden Group and Sidepath, Inc. provide network services, design, architecture, and support for the City and Fire District's network and maintenance which includes LAN, WAN, Firewall, and Wireless. Both vendors have a proven track record of working on city network systems. They also provide additional after-hours support for urgent matters. Their intimate knowledge of our network design requires a reliable and trustworthy partner that comply with our cybersecurity standards and to support our continuity of operations. Staff recommends approvals for professional services agreements with Triden Group and Sidepath, Inc. not to exceed \$150,000 per year.

All agreements are on-file with the City Clerk's Office and supporting documentation is on-file with DoIT.

**FISCAL IMPACT:**

Funding was included in the Fiscal Year 2024/2025 Adopted Budget and therefore no additional funds are requested.

| Fiscal Year 2024/25 Adopted Budget: |                   |                   |           |
|-------------------------------------|-------------------|-------------------|-----------|
| General Fund                        | F001-CC209-SC2106 | Contract Services | \$150,000 |

**COUNCIL MISSION / VISION / VALUE(S) ADDRESSED:**

This item addresses the City Council’s Core Value of intentionally embracing and anticipating our future.

**ATTACHMENTS:**

Attachment 1: Triden Group PSA

Attachment 2: Sidepath, Inc. Amendment 002